

TERMS AND CONDITIONS WHEN REGISTERING 2021

Confirmation/payment

You will get a confirmation email from us after making a purchase, i.e. signing up for an activity. If nothing else is agreed, you will also get an invoice. Before the start of the activity, you will get an email with information on time and place of the activity.

We can allow for payment in increments, if requested. A fee of 50 kr per increment will be added.

Rights of cancellation

Following Swedish law and the Act on Distance Contracts and Off-Premises Contracts (2005:59) gives you 14 days from the receipt of our confirmation to cancel your purchase. This means that you, without having to motivate your cancellation, have the right to cancel your purchase without any fees being charged. If you wish to cancel a purchase within these 14 days, give us a call or send us an email. You will find our contact information in your confirmation email or on our website www.impro.a.se.

We will reimburse you within 30 days of your cancellation if your payment has already been processed when you cancel your purchase according to the terms above.

Forfeiting your rights of cancellation

Participating in a purchased activity means that you have accepted to forfeit your rights of cancellation.

Cancellation and aborted

You will be charged an administrative fee of 10 percent of your purchase (minimum 100 kr) if you cancel your purchase with less than 14 days remaining until the activity starts.

Cancelling your participation after the activity starts will generally mean that you will be charged the full participation fee.

If the reason for your cancellation is due to a permanent inability to participate in the activity (medical reasons with medical certificate, or change of address to another city) gives you the right to be reimbursed for the value of the remaining activities, alternatively as credits for an upcoming activity at the theater.

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Stockholms
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